Clinic Based HIV Testing Outside of Primary Care

Community Health Centers of

Buffalo, Inc.

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Starting Out

➤ Community Health Center of Buffalo became a P4C partner in care in 2014, with the awarding of the grant to implement HIV testing in the primary care setting.



Sowing the Seeds

- ► CHCB created an HIV care team, consisting of HIV trained providers and an HIV Coordinator, to help grow our screening numbers.
- ► Clinical staff were trained on how to perform the HIV rapid test by a training representative from OraSure, and HIV screening was initiated in the primary care setting,

which includes adult and pediatric medical patients, and family planning patients.



Fertile Ground

- ► HIV screening in CHCB primary care settings has taken root at all five CHCB sites.
- This process is fully implemented and testing is considered part of routine screening tests. Screening includes both the rapid oral HIV screen and a blood screen for HIV. Our HIV screening numbers continue to grow.



Spreading our Roots

- ► Outside of primary care, CHCB provides dental care to adult and pediatric patients at the Buffalo and Niagara Falls locations.
- We have integrated the HIV screening process into routine dental health care for all patients over age 13.

Cross Cultivation

- Adding dental providers as HIV screeners was the easy part! Dental staff were trained on how to perform the rapid oral HIV test and routinely screen eligible patients.
- Dental HIV screening accounts for an average of 20% of our monthly screening total.



Rocky Soil

- ▶ Barriers to screening all eligible patients in dental have come to the surface:
 - ▶ Dental providers have always used a different EMR than clinical providers.
 - ► The 2 EMRs are not integrated, so data from a dental chart is not transferred to the patient's
 - primary care chart, and vice versa.
 - ▶ It is difficult to know who is due for an HIV screen in dental, as we are not able to flag dental charts with a screening reminder message.

*Dentists do not order blood work on patients, so any positive HIV screen is immediately referred to medical.

Technical Problems

- In addition, HIV templates were created in the medical EMR to streamline the screening documentation process.
- ► These templates are not accessible to dental providers in their EMR.
- As a result, dental is required to document HIV screening tests and declinations on paper forms, and submits those to the HIV team to be counted in the monthly totals.



Saving the Crop

- Our IT department is working to integrate the dental Eaglesoft EMR system into our ECW EMR system.
- ► The goal is to merge both systems into a cohesive unit, so our HIV screening program can flourish. We will be better able to harvest HIV testing information.



*We will also be able to eliminate the need for paper tracking in dental, utilize the screening reminder message, and the HIV testing templates as well.

Sharing the Bounty

Our HIV templates were created in "E Clinical Works" EMR. A power point presentation, using screen shots for step by step instructions, was created to educate staff. There are 2 templates, one called "Yes to test" and the other, "No to test."

The templates incorporate all aspects of the HIV screening process, from labs, to risk reduction counseling. We would be happy to share those with any interested facility using the

same EMR system.

